

Warranty Start Form (WAR275) Guide

The Warranty Start Form (WAR275) starts the New Vehicle Limited Warranty (Warranty) on a vehicle. The Warranty Start Form (WAR275) must be completed and signed the day the retail customer or Authorized Representative¹ takes either physical or financial possession of the vehicle, whichever comes first. The service location must keep the signed Warranty Start Form (WAR275) on file and register the vehicle with DTNA for Warranty.

¹ The Authorized Representative, as defined by the DTNA Warranty Department, is any person who has a power of attorney for the customer, fleet, or end user of the vehicle being registered. The dealer or dealer administrators cannot sign for the customer on the WAR275 without providing a copy showing power of attorney.

WAR275 Form Submission	
<p>DTNA Dealers:</p> <ul style="list-style-type: none"> Keep the signed WAR275 form on file Update in-service information and provide the signed WAR275 form to DTNA as an attachment in OWL (Do not include this guide with the signed WAR275) 	<p>RV Dealers/Body Builders without access to OWL or WSC:</p> <ul style="list-style-type: none"> Keep the signed WAR275 form on file Email a WAR275 form copy to WarrantyDEP@daimlertruck.com
Vocational Vehicle Descriptions/Examples	
Line Haul/Long Haul	
<ul style="list-style-type: none"> Used in high mileage operations on normal road surfaces Usually have distances greater than 30 miles between stops 	<ul style="list-style-type: none"> General Freight Grain Hauler Refrigerated Freight Auto Hauler
Heavy Haul Service	
<ul style="list-style-type: none"> Gain moderate mileage operating/transporting heavy loads not normally seen on a roadway Typically have 100% load at time of delivery and return empty 	<ul style="list-style-type: none"> Tankers Lowboy Tractors Scrap Trucks Steel Trucks
Pickup and Delivery/Short Haul Service	
<ul style="list-style-type: none"> Intended for pickup and delivery service vehicles Transport freight usually within a 100-mile radius in cities Typically operate on standard road surfaces Usually make more than three stops daily 	<ul style="list-style-type: none"> Beverage Trucks Step Vans Food Delivery Trucks Package Delivery Trucks
Construction Vocation	
<ul style="list-style-type: none"> Utilized in moving materials to and from a job site Can be utilized on a job site with specific job functions Can operate on less than ideal terrain such as sandy or muddy job sites 	<ul style="list-style-type: none"> Asphalt Trucks Concrete Pumpers Dump Trucks Roll-off Trucks
Logging Vocation	
<ul style="list-style-type: none"> Involved in the movement of lumber products (logs, chips, and pulp) from one logging site/mill to another logging site/mill Usually have 3 to 30 miles between starts and stops Operate mostly on paved roads but may operate on sandy or muddy surfaces Typically have 100% load at time of delivery and return empty 	<ul style="list-style-type: none"> Tractor/Trailer Vehicles Tractors with Pole Trailers Log Haulers Pulp Transporters
Mobile Lab Service (Medical, Education, and Training) Vocation	
<ul style="list-style-type: none"> Intended to provide mobile laboratory services for medical, educational, and training purposes 	<ul style="list-style-type: none"> Red Cross Blood Mobiles Mobile Dental Units Mobile Mammogram Vehicles Mobile Medical Examination Units

Single or Multiple Vehicle Registration for a Single Customer

- *DTNA Dealers:* Upload this completed and **signed** WAR275 form to DTNA in OWL; keep the signed form on file
- *Body Builders and RV Dealers/Customers:* Email this completed and signed WAR275 form to DTNA at: WarrantyDEP@daimlertruck.com; keep the signed form on file

Dealer	Dealer Name	Phone	
DTNA Dealer Code	Dealer Contact Name	Email	

Vehicle	VIN (17 characters)	In-Service Date	Distance at In-Service
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM
FTL <input type="checkbox"/> STL <input type="checkbox"/> WST <input type="checkbox"/> TBB <input type="checkbox"/> FCCC <input type="checkbox"/>			<input type="checkbox"/> MI <input type="checkbox"/> KM

Customer	Name	Phone	
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Authorized Representative Name			
Email			
Address			
City	State/Province	Country	Zip

- The above vehicle(s) will be used for the following vocation / applications only (choose only one):
- | | | | |
|--|---|---|---|
| <input type="checkbox"/> Airport | <input type="checkbox"/> Fire Service | <input type="checkbox"/> Mobile Lab Service | <input type="checkbox"/> Rescue and Emergency |
| <input type="checkbox"/> Airport/Transit Shuttle | <input type="checkbox"/> Heavy Haul Service | <input type="checkbox"/> Oil Field | <input type="checkbox"/> Road/Rail Service |
| <input type="checkbox"/> Armored Car Service | <input type="checkbox"/> Inter-city Bus/Coach | <input type="checkbox"/> Para-transit Van Service | <input type="checkbox"/> School Bus Service |
| <input type="checkbox"/> Charter/Shuttle/Transit | <input type="checkbox"/> Intra City Bus Service | <input type="checkbox"/> Pickup and Delivery/Short Haul | <input type="checkbox"/> Shuttle Bus |
| <input type="checkbox"/> Church/Prison/Activity | <input type="checkbox"/> Line Haul/Long Haul | <input type="checkbox"/> Recreation (specify one below) | <input type="checkbox"/> Tour/Bus Coach - City |
| <input type="checkbox"/> Construction | <input type="checkbox"/> Logging Service | <input type="checkbox"/> Business <input type="checkbox"/> Personal | <input type="checkbox"/> Tour Bus/Coach - Cross Country |
| <input type="checkbox"/> Farm | <input type="checkbox"/> Mining | <input type="checkbox"/> Refuse | <input type="checkbox"/> Utility/Repair Maintenance |
| | | | <input type="checkbox"/> Wrecking Service |

Customer Certification: By signing below, I certify that the above vehicle(s) will be used only for the above selected vocation/application. I understand that all notices regarding the above vehicle(s), including warranty, recall, and field service campaign information, will be mailed to the above customer name and address. I acknowledge that I have received the applicable Owner's Warranty Information book, and I accept the terms and conditions set forth therein, including the Limited Warranty Disclaimer and Limitation of Liability. I certify that I have received the applicable Maintenance Manual(s), Operator's Manual(s) and Driver's Manual(s) for the above vehicle(s), or, in the case of vehicles manufactured by Thomas Built Bus, I have received the website address where these documents may be obtained. I have reviewed the Telematics Data Terms of Use in the Driver's Manual and hereby agree to those Terms of Use. If applicable, I have been instructed on correct fifth wheel operation. I acknowledge that the Federal Safety Standards and Emission stickers have been affixed to the driver's side doorframe of the above vehicle(s). I acknowledge that I have been offered Extended Coverage warranty options (if applicable).

REQUIRED Information From Customer or Authorized Customer Representative

Signature	Date
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